



Speak British English Online Membership Terms and Conditions

1. Definitions

- 1.1 In these Terms and Conditions the following definitions apply:
- 1.2 “Coach” refers to Emily Lee who is teacher at Speaking Voices
- 1.3 “Members” refers to yourself or your child
- 1.4 “Membership” refers to the online platform where the Members has access to the modules for learning

2. General

- 2.1 The decision of a Members to join the Membership shall form acceptance of these terms and conditions
- 2.2 These terms and conditions relate between the Members and Coach.
- 2.3 If any part of these conditions is held to be illegal, invalid or unenforceable in any respect such invalidity, illegality or unenforceability shall not prejudice the effect of the rest of these conditions to the extent that they are valid, legal and enforceable.

3. Accessing The Online Membership

- 3.1 This is a monthly pay as you go membership. The Members agrees to pay the agreed fee stated on the website before accessing the course.
- 3.2 If the Members does not pay the monthly fee, the Members’s access to the membership will be revoked.
- 3.3 To gain access to the membership the Members will be invited by email to register their email address and password.
- 3.4 The Coach will only have access to the Members’s name and email address. The Members’s personal details will be kept on file of the digital platform ‘Thrivecart’, where the online membership is hosted, for the duration of the Members’s membership.
- 3.5 The Members may cancel the membership at any time through your online profile and the Members will still get access to the membership until the next renewal date.
- 3.6 Upon cancellation, you will not be entitled to a refund for any fees already paid.

4. Membership Eligibility

- 4.1 To be eligible for Membership, the Members who is the primary account holder must be at least 18 years old and legally capable of entering into contracts.
- 4.2 For Child Members: Children under the age of 18 may participate in the Membership with the consent from their parent or legal guardian who is at least 18 years old.
- 4.3 The parent or legal guardian must be the primary account holder and is responsible for all Membership fees and compliance with these Terms.
- 4.4 Membership for children is subject to parental or guardian approval and oversight, including consent for any data collection or processing as outlined in our Privacy Policy.



5. Intellectual Property

5.1 This membership is for educational purposes and neither Speaking Voices / The Coach can make any guarantees regarding the success or outcomes that the Members may achieve through participation in the Membership. Results may vary based on individual effort and circumstances.

5.2 All content provided through the Membership, including but not limited to text, videos, graphics, and logos, is owned by Speaking Voices and is protected by intellectual property laws. The Members may not reproduce, distribute, or create derivative works from this content without our explicit permission.

6. Changes of Terms And To The Membership

6.1 The Coach reserves the right to modify the Membership or any of its features at any time, with or without notice. The Coach will notify you of any significant changes that affect your access or fees.

6.2 The Coach may update these Terms from time to time. Any changes will be posted on our website or via email, and the Members's continued use of the Membership accepts the updated Terms.

7. Exchanges and Refunds

7.1 No exchanges for other courses are allowed.

7.2 No refunds are given.

8. Discounts and Promotional Offers

8.1 Discounts are only given to email subscribers who have subscribed to my emails. These can vary from seasonal discounts to the company's annual anniversary.

8.2 Discounts are given upon the company's discretion.

8.3 Any bonuses offered with the membership is a limited time promotion according to the duration of the offer.

8.3 Only one coupon code can be redeemed per person.

8.4 The coupon code on the email must be entered into the 'Have a coupon code?' field on the booking page for the discount to be deducted from the order.

8.5 The expiry time and date of discount will be stated on each email provided.



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9. Add On Purchases

- 9.1 Members can make additional purchases within the membership
- 9.2 Any upgrades for 1:1 sessions must be used accordingly.
- 9.3 Upgrade for 1 hour single sessions, this must be booked and used within the week.
- 9.4 Upgrade for x5 1 hour sessions, this must be booked and used within 3 months.
- 9.5 Upgrade for x10 1 hour sessions, this must be booked and used within 6 months.
- 9.6 Upgrade for full voice assessment, the Coach will give the feedback within 3-5 working days.
- 9.7 Upgrade for lifetime access, grants Members to have access to the Membership until the Membership ceases to exist or Speaking Voices is no longer trading.

10. Affiliate Programme

- 10.1 Members have access to the affiliate programme once completing the Membership
- 10.2 Any Member over the age of 18 can participate and verification checks will be carried out, before confirmation to become an affiliate.
- 10.3 It is up to the Members discretion of how they promote the Membership to others.
- 10.4 The affiliate programme structure and commission will be explained to the Member after they have completed the registration stage.
- 10.5 Members who are affiliates are paid through online payments (e.g. Stripe, Paypal, bank transfer).
- 10.6 Members who are affiliates are responsible for any taxes on their earnings.
- 10.7 Members who are affiliates can terminate at any time.

11. Data Protection

- 11.1 The Coach follows the General Data Protection Regulations (GDPR). All personal details are confidential and will be kept for the statutory of 7 years and disposed of once thereafter.
- 11.2 The Coach will not share or sell any details with any other person.
- 11.3 Any misuse of the data above will face sanctions for breaching data protection.

12. Law

- 12.1 These Terms and Conditions and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England & Wales.
- 12.2 Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this agreement or its subject matter or formation (including non-contractual disputes or claims).

Updated September 2024